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^{*}For thumbprints, please go to the branch with your identification

GIRO is a convenient, cashless mode of payment. To help you better understand the GIRO payment method, here are some answers to the most frequently raised questions.

1. How do I get started?

Complete this GIRO application form, amendments to be countersigned by applicant and use correction fluid/tape are not allowed, please mail the original copy back to us at:

ComfortDelGro Rent-A-Car Pte Ltd

205 Braddell Road Singapore 579701

Attn: Accounts Receivable Dept

2. How long do I need to wait before my GIRO arrangement is effective?

Continue paying by credit card/cheque or standing order for all your bills until your GIRO arrangement is effected, which takes at most 21-30 working days. We will notify you through email once your GIRO application is successful.

We are pleased to provide our bank details as follows if you prefer Standing Order Instructions :-

Company : COMFORTDELGRO RENT-A-CAR PTE LTD

Bank Name : CITIBANK N.A.

Bank Address : 8 Marine View #16-01 Asia Square Tower 1 Singapore 018960

Account No. : 0818385005 Swift code : CITISGSG Swift BIC : CITISGSGXXX

Please email payment advice to accounts@cdgrentacar.com.sg

3. Can I arrange for another party to effect the GIRO arrangement through his/her bank account or pay for another party?

Yes, you can by stating his/her name and address, and the customer/account number on the GIRO form.

4. When will the GIRO deduction be made?

A deduction will only be made from your bank account on the **10th** of each month. The amount deducted will be reflected in your bank statement.

5. What happens if there are insufficient funds in my bank account?

Subsequent deduction on 25th of each month. However, you should still maintain sufficient funds in your bank account for the subsequent due date. Please note that some banks do charge a service fee for unsuccessful GIRO deduction due to insufficient funds.